

**London Borough of Bromley**

**PART 1 - PUBLIC**

**Briefing for Care PDS**

**25<sup>th</sup> June 2019**

**OUTCOME OF SHARED LIVES INSPECTION**

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1. Summary

1.1 The last Care Quality Commission inspection of the Bromley Shared Lives Service took place in January 2019. The final report was published on 4<sup>th</sup> March 2019. At this inspection CQC found the service had made further progress in some areas when compared to the previous inspection in 2016 and that the evidence continued to support the overall rating of 'Good'.

**2. THE BRIEFING**

2.1 The CQC was very complementary in describing four out of the five inspected questions as Good and the service remains rated Good overall. CQC confirmed in the report that there was no evidence or information from the inspection and ongoing monitoring that demonstrated serious risks or concerns.

However, the CQC inspection found some improvement was needed in the key question safe due to the need to improve on the existing medication management policy. A Carer was found to have left medicines on the fridge, when the medication policy states they should be locked away in a cupboard. Another carer was not recording the respite service user's medication on MAR sheets as they should. In addition, the Inspector found that the relevant Adult's Epilepsy and Diabetic health plans and smoking risk assessment where relevant were not found together in one place as they should.

The CQC recommendation was that the Shared Lives service makes the necessary changes to the medication policy to ensure carers are aware of their responsibility to lock medicines away. The relevant health plans and risk assessment must be completed and made easily available. The Registered Manager had started to take necessary actions to address the identified areas for improvement from the time of the inspection.

The existing medication policy has been reviewed and updated to explicitly state where medication must be stored and the requirement to sign for all medication given by Carers including PRN. The service will also work on developing an easy read version of the policy that will be more suitable for the service user group.

Service user smoking risk assessments of all the relevant 3 relevant people (2 who smoke and who vape) have started and will be fully completed at the next monitoring visit to the Placements.

The Black Books (Personal Health Profile) have been delivered to the service and are being distributed to carers during monitoring visits. Placement Officers are working with Carers and Service users throughout our monitoring visits on improving capacity in making good, positive use of the Black Books. We will also be holding a forum in late summer / early autumn on how to complete and use the Black Book in recording all the relevant Health Action Plans.

Completing all the above tasks will be the Shared Lives response for improvement to our recent CQC recommendation under Safe.